

BAYSHORE VILLAGE HOMEOWNERS ASSOCIATION

3563 Empleo Street, Suite B, San Luis Obispo CA 93401
(805) 544 - 9093 (Fax) 544 – 6215

February 17th, 2005

TO: All homeowners at Bayshore Village

RE: A survey of owners regarding a Charter Communications Contract.

Dear Homeowners:

Charter has offered a rate reduction for Basic plus Basic Extended service. That is the package, not one or the other. It is the combination of the two only. The cost will be \$20 per month that reflects a saving of approximately \$20 per month. The Association will be invoiced monthly by Charter Communications. Each homeowner will be assessed the \$20 per month for the service. Any additional service such as movie channels and DSL services will be between the homeowner and Charter and is not part of the negotiated price. The contract is for three years. Therefore, this is a three commitment that must be agreed to by each homeowner. Currently we have approximately 62 homeowners that are Charter customers. We will be offering this package to all homeowners. Some currently using satellite may want to change back or change their service to Charter based on the savings per month. We need everyone's input before we can go ahead to finalize an agreement with Charter Communications.

We are asking you to complete the following form, then detach it and return to Manderley Property Services at 3563 Empleo Street, Suite B, San Luis Obispo, CA 93401. If you chose you can fax the form to (805) 544-6215.

If you have any questions, please don't hesitate to contact Lynda Farnum of Manderley Property Services at (805) 544-9093.

Thank you so much for your cooperation in this matter.

.....*Detach here please*.....

Owner's Name _____ Address _____

- I AM VERY INTERESTED
- I MAY BE INTERESTED, BUT NEED MORE INFORMATION
- I AM NOT INTERESTED

PLEASE RETURN FORM BY MARCH 11th, 2005